

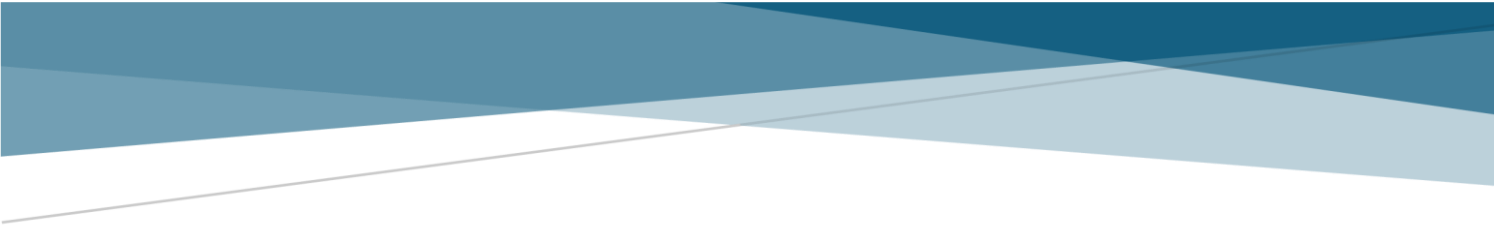


HAVEN HORIZONS

National DSGBV Prevention Centre

Ending Relationship Abuse

ANNUAL REPORT 2026



Reflection

It is my pleasure, on behalf of the Board of Trustees, to present this Annual Report covering the period from June 2025 to June 2026.

As a national Domestic, Sexual and Gender-Based Violence (DSGBV) prevention centre, Haven Horizons continues to be at the forefront of advocating for and implementing the changes necessary to eliminate domestic abuse, sexual violence, gender-based abuse and coercive control. Our work is rooted in a simple but powerful belief: that everyone deserves to live free from fear, abuse and control, and that lasting change can only be achieved by addressing the attitudes, beliefs and behaviours that enable abuse to persist.

Our vision remains clear – to build a future where there is zero tolerance for domestic abuse and coercive control. Achieving this vision requires persistence, courage and collaboration, and throughout the past year we have been privileged to work alongside government agencies, individuals, communities, educators, researchers, practitioners and partner organisations who share our commitment to creating a safer and more equitable society.

Over the past twelve months, Haven Horizons has continued to expand its reach and impact through education, research, policy change, strategic planning and community engagement. We have delivered and supported third-level educational programmes, hosted discussions with national and international authors and policy change leaders, organised book events north and south - in universities, government offices, public spaces which facilitated conversations that challenge harmful norms and encourage greater understanding of the realities of abuse and coercive control. Through these initiatives, we have reached audiences across Ireland, creating spaces for learning, reflection and meaningful dialogue and change.

None of this work would be possible without the dedication and generosity of many people.

I would like to express my sincere gratitude to my fellow Board members and Trustees. Their commitment, expertise and unwavering support provide the strong governance and strategic direction that enables Haven Horizons to continue growing and responding to emerging needs. As volunteers, they generously give their time, knowledge and energy in service of our mission, often behind the scenes and without recognition.

I would also like to acknowledge Madeline's exceptional staff team whose professionalism, passion and dedication drive our work every day. Their commitment to excellence and their belief in the importance of prevention and education are at the heart of every achievement outlined in this report.

A special word of thanks must go to our charity shop staff and volunteers. Their hard work, enthusiasm and connection with local communities provide not only vital financial support for

Haven Horizons but also help raise awareness of our work and values. The income generated through our charity shops plays a crucial role in sustaining and developing our programmes and services. Funding from the shop also supports the frontline activities of Clare Haven Services for women and children.

In January of this year we bid farewell to Mairead Mannion who grew the fledgling first shop in 2013 to the award-winning Charity Superstore that it is today. We are deeply grateful for her vision, connection with the community and business acumen which led to the success of the charity shop.

We welcome Susan Walsh as the new manager. Susan is already actively engaged in the activities of Haven Horizons and is an excellent ambassador of the charity both locally and nationally.

To our supporters, donors, partners and friends, thank you for your commitment and support. Your encouragement, collaboration and belief in our work make it possible for Haven Horizons to continue delivering meaningful change at both local and national levels.

As we reflect on the achievements of the past year, we are also mindful of the challenges that remain. Domestic, sexual and gender-based violence continues to affect individuals, families and communities throughout Ireland and is amplified by activities on the internet and the dark web. Yet we remain hopeful. Every conversation started, every student engaged, every partnership formed and every community reached brings us closer to the future we seek.

Together, we are helping to create a society where respect, equality and safety are the norm, and where abuse and coercive control are no longer tolerated.

Thank you for your continued support of Haven Horizons and for sharing in our vision of lasting social change.



Colette Redington

Chairperson Haven Horizons CLG

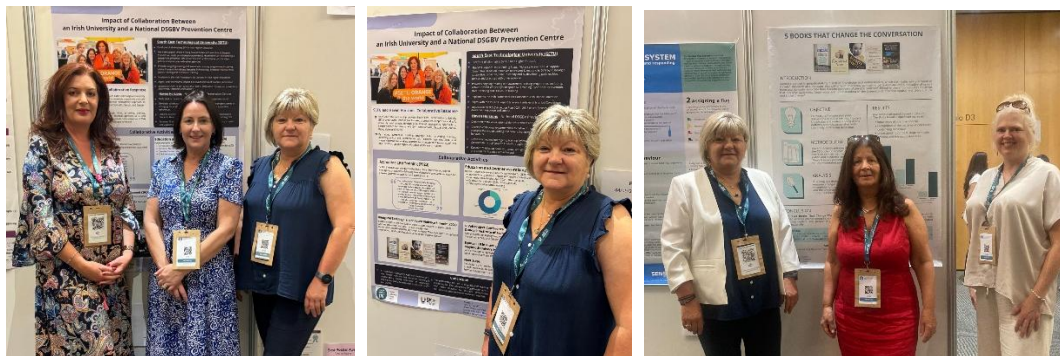
Training Research and Development

Over the past year, Haven Horizons has continued to engage in strategic planning sessions that have helped shape an ambitious vision for the organisation's future. A strong consensus emerged around maintaining Haven Horizons' strength as a small, focused, agile organisation, while continuing to make a significant impact on the national domestic abuse prevention agenda.

This vision will be advanced through the delivery of key innovative projects, strengthening of existing collaborative partnerships, and the development of new strategic relationships with key individuals and organisations that share and support our vision, remit, aims and objectives. These projects and collaborations extend and enhance Haven Horizons' reach, impact and increase opportunities to put domestic abuse prevention and our key message that '*Prevention is Everyone's Business*' on the national agenda.

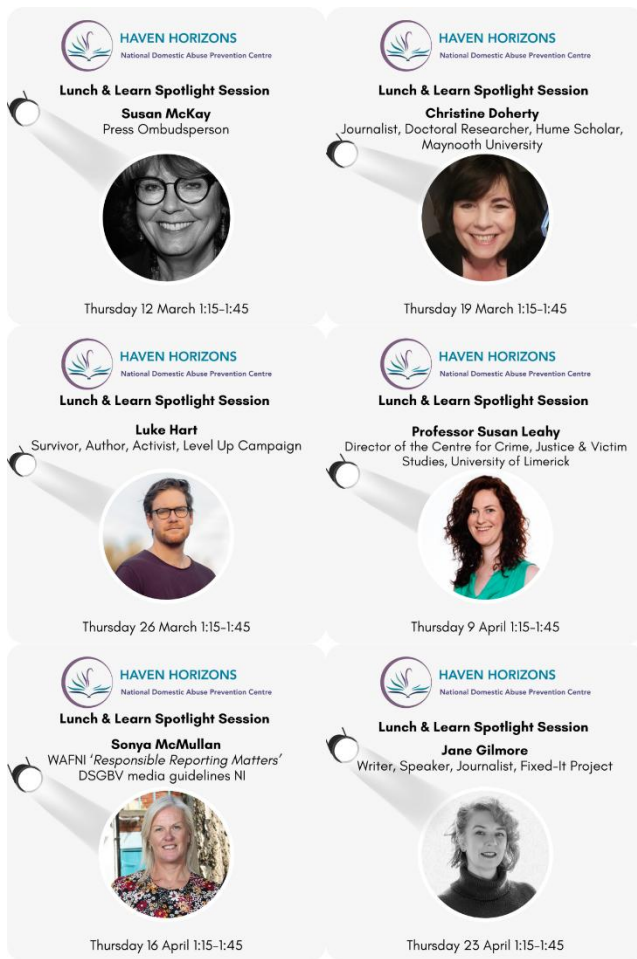
September 2025

Madeline, Sharon and Mairead attended the European Conference on Domestic Violence in Barcelona. Madeline and Dr Melinda Gushwa (TUS /UCC) presented Dr. Gushwa's research on '*Impact of accredited interagency domestic violence training on frontline professionals' knowledge, practice and professional collaboration*'. Madeline also presented 2 academic posters: '*Five Books That Could Change the Conversation on DSGBA*' and '*The impact of the innovative collaborative education partnership*' with Roisin Shanahan (SETU).



September 2025 - April 2026

The Haven Horizons Domestic, Sexual and Gender-Based Violence (DSGBV) Virtual Community of Practice (vCOP), coordinated by Sharon Gaynor, brings together academics, practitioners, policymakers and people with lived experience.



We delivered a series of online Lunch & Learn sessions featuring leading voices from policy, research and media, including Kathleen Funchion MEP, Dr Hilary McCollum, Professor Maeve Eogan, Susan McKay (Irish Press Ombudsperson) and Jane Gilmore (FixedIt) .

The focus of the Spring Lunch and Learn was the lack of DSGBV media reporting guidelines in the Republic of Ireland.

This work led to an invitation for Haven Horizons to make a submission to the Office of the Press Ombudsperson, highlighting the organisation's growing contribution to policy and practice.

October 2025

A significant contribution to Haven Horizons' profile, impact and leadership in advancing the prevention agenda was achieved through our Shared Island '5 Books That Could Save Your Life' Project, delivered in partnership with Belfast & Lisburn Women's Aid and Reclaim the Agenda.



At events a moderated panel discusses coercive control, its links to domestic homicide, and the role men can play in preventing domestic abuse. The final event, hosted at the Department of Justice, Dublin received very positive feedback, with participants describing it as innovative, informative, engaging and thought-provoking.

Madeline with Dr Stephanie O’Keeffe (CEO Cuan)
An Dr Jennifer O’Keke (NWC chair)



November 2025

Haven Horizons hosted a webinar featuring authors of the five books; Dr Lisa Aronson Fontes, Luke Hart, Professor Jane Monckton-Smith and Professor Sandra Walklate. The event explored the importance of the authors books to knowledge sharing and to promoting prevention-focused approaches to domestic abuse and coercive control.

Feedback from attendees and speakers was overwhelmingly positive. Participants said they valued the unique opportunity to hear directly from respected authors and experts. The authors also praised the initiative, commending the innovative concept, high-quality organisation and the strong community of practitioners, advocates and researchers committed to advancing prevention and social change in Ireland.

Both events strengthened our cross-border collaboration, expanded public engagement and reinforced Haven Horizons’ role as a leading voice in domestic abuse prevention.

In 2026, there will be three ‘5 Books’ events in SETU Waterford (10 Nov), Vertigo Room Cork (11 Nov), and the Strule Arts Centre Derry (25 Nov).

Events attended in November / December 2025

- Minister of Justice’s Annual Domestic Sexual and Gender-Based Violence (DSGBV) Sector Forum in Dublin
- AV Room briefing organised by TD Matt Carthy on the Victims of Sexual Violence Civil Protection Orders Bill
- ‘Legal Remedies North & South’, All-Island Forum, Stormont, Belfast
- Reception: Women’s Aid NI ‘Ending Violence Against Women & Girls Across the Island’ hosted by Irish Joint Secretary Laurence Simms, DFA residence, Belfast
- Ruhama/Ennis Soroptimists’ event on human trafficking, Temple Gate, Ennis
- Hidden Homicides - Presentation by James Brannigan (Katie Trust) Sharon attended
- The 2nd stage of the Victims of Sexual Violence Civil Protection Orders Bill, Daíl debate
- Public Dialogue on Ending Digital VAW – COPE Galway

January 2026

Madeline and Colette met with Patrisha McLean, founder of Finding Our Voices podcast & DSGBV Book Club. Subsequently to the meeting, Madeline co-hosted Patrisha's Book Club featuring Jacqueline Connolly.



February 2026

In February 2026, Haven Horizons attended the official opening of the Deanery Mews, St Patrick's Cathedral attended by President Connolly. Sharon attended the RiVeR Project's Annual Community of Practice conference and the ACJRD Martin Tansey Memorial Lecture. Michelle attended the launch of the Fermanagh-Omagh Women's Aid branch.

March 2026

Madeline attended the DSGBV Forum hosted by Minister for Justice Jim O'Callaghan.

Colette and Madeline met with Marie Cassidy, writer and former state pathologist during the Ennis Book Club Festival 2026.



Sharon presented at the Association of Irish Local Governments (AILG) and Northern Ireland Local Government Association (NILGA) conference on ending violence against women and girls in Cavan.



April 2026

Madeline presented at LAN Conference co-organised by AGS, HSE & Daughters of Charity Family Service Dublin. Sharon attended the conference.

Madeline and Sharon attended the launch of NWC's Report on *Structures of Engagement for Survivors of Violence Against Women*.

January – April 2026

'Reflecting on and Responding to Domestic Abuse and Coercive Control' Interagency Training

The accredited *Reflecting on and Responding to Domestic Abuse and Coercive Control* programme was delivered through TUS Flexible Learning. There were two cohorts of students, including another Longford/Westmeath group funded by the CYPSC Coordinator, Gráinne Reid.

Participant feedback highlighted the programme's quality, relevance and impact, with students reporting increased confidence, knowledge and commitment to improving intervention and prevention responses to domestic abuse and coercive control within their professions.



Longford/Westmeath students

To date, Haven Horizons has trained more than 210 professionals across a range of sectors. Interagency education is a vital to identifying, responding to and preventing domestic abuse.

May 2026

Madeline and Sharon attended the launch of the 'Right to Transparency' Campaign in Dublin.

Haven Horizons and An Garda Síochána developed training on the role of the newly appointed domestic abuse coordinators. 24 members of An Garda Síochána from Clare & Tipperary division attended training which was delivered by Detective Inspector David Finnerty, Garda Annette Connolly, Inspector Aiden Lonergan, Madeline and representatives from local agencies: Clare Haven, Ascend, Cuan Saor, MOVE Ireland and Tusla.



Photos from some events attended in 2025/2026



Media

Throughout 2025–2026, Haven Horizons continued to raise awareness of domestic abuse prevention through national and local media engagement. This included opinion pieces, newspaper coverage and radio interviews highlighting the organisation's work and the Shared Island 5 Books project. There was an op-ed and an article in Irish Examiner and an interview with Patricia Messinger on Cork 103.

Social Media

To further expand its reach and impact, Haven Horizons worked with social media consultant Chloe Driver to amplify its digital presence and audience engagement. This led to more followers, increased engagement and expanded our skills which will enable us to continue with this important aspect of our work. These media contributions helped broaden public understanding of coercive control and are important to our the promotion of our prevention agenda, while strengthening Haven Horizons' profile.

Clare Local Area Network

Haven Horizons continues to support the Clare Local Area Network. Michelle McMahon attended the CLAN awareness-raising in Kilrush, Co. Clare.



Funding and Sustainability

Ensuring the long-term sustainability of Haven Horizons remains a key strategic priority. To continue delivering and expanding our prevention-focused work, there is a growing need to diversify income streams through a mix of the charity shop, funding applications, statutory and philanthropic funding.

During the year, significant efforts were made to strengthen funding opportunities, including successful and ongoing applications to the Shared Island Fund, engaging a consultant to work on linking the organisation with philanthropists, an invited application to Community Foundation Ireland, upcoming meeting with the Michael Guinee Foundation and Cuan, the Domestic, Sexual and Gender-Based Violence Agency.

A collaborative fundraising event held at Deanery Mews in June 2026 provided an important platform to communicate the need for dedicated investment in prevention and to build support for Haven Horizons' future work. Poet Darragh Fleming donated a poem written specifically for event, entitled 'What If?'. At the event the Haven Horizons '*Pledge for Prevention*' was launched and the video pledges recorded will be used on social media to raise our profile and to attract new funding for our prevention work.



Haven Horizons Board and staff with poet Darragh Flemming

Internationally recognised advocates Lisa Aronson Fontes and Patrisha McLean have agreed to be Haven Horizons Prevention Ambassadors which further strengthens our capacity to raise awareness, influence change and attract new funding.

Clare Haven Horizons Charity Shop

2025 – 26 proved to be another exceptional year for the Charity Shop. The proceeds generated by the Charity Shop remain a significant source of support for Haven Horizons, and a vital contribution towards the operational costs of Clare Haven Services. The increasing popularity of charity retail as a consumer choice, combined with the shop's proactive approach to maximising opportunities, played a key role in delivering another highly successful year.

Strategic growth initiatives such as stock partnerships, pop-up shops, and an enhanced online presence were all central to achieving sales targets and expanding the shop's reach within the community.

Fashion Pop-up Launch

In July, the shop launched its first-ever New Fashion Pop-Up, which proved to be a major success. The initiative not only increased sales and customer footfall but also helped establish valuable new relationships and partnerships. Pop-up events throughout the year generated an impressive stream of revenue for the shop sales.



Pop up New Fashion Event in Pop Up



Modeling of Summer Fashion



Modelling in Furniture Store

International Women's Day Celebrations

To celebrate International Women's Day, the Marketing Team launched a special initiative recognising and celebrating the incredible women working throughout the CHH Shop, alongside some of our valued customers. The campaign was warmly received and highlighted the important contribution of women across the organisation and community.

Expanded Online Presence

The shop Online visibility increased significantly when Niamh joined the team from October to December on co-op from college helping to strengthen digital engagement and brand awareness. This momentum has continued to grow, with a full-time Social Media Marketing Assistant Sinead Sheeran appointed in January 2026 on a 10-month placement from the University of Limerick. Since joining, Sinead has played an important role in expanding the shop's online platforms, resulting in increased engagement, visibility, and positive customer interaction across social media channels.

Introduction of Vinted Platform

The shop officially launched on Vinted in December 2025. Considerable effort has since been invested in growing and developing this platform, with encouraging results already being achieved for online sales.

EPOS System Successfully Adopted

In January, a new EPOS system was successfully introduced and has already proven to be a major asset to the business. The system provides valuable real-time sales and operational data, allowing for improved reporting and efficiency across the shop. The transition was smooth and was embraced positively by the entire team.

Shannon College of Hotel Management Volunteer Partnership



We were delighted to welcome another two groups from the Shannon College of Hotel Management, who volunteered with the shop over two mornings. Their support was a tremendous success and brought fantastic energy and enthusiasm to the team. A significant amount of preparation and creative work was completed in support of the Kids' Pop-Up Event. Excellent feedback was received from all involved on both occasions.

Easter Giveaway Campaign

The Easter Giveaway provided a wonderful opportunity to give back to our loyal customers while also creating a fun and engaging activity for children and families. The initiative generated excellent engagement across our platforms and received very positive feedback from customers.

Hunts Office Supplies Donations Initiative

The shop Hunts Office Supplies generously supported the Charity Shop through a warehouse clearance donation, providing a large range of new office furniture for resale. The initiative was further highlighted through a successful promotional video featuring our collection crew alongside Susan, Sinead, and the Hunts Office Supplies team, who were delighted to support the organisation and its work within the community.

Go Purple Day



Go Purple Day was proudly embraced throughout the shop and proved to be a fantastic success. The initiative was extremely well received by both customers and staff, creating a vibrant and positive atmosphere while helping to raise awareness and engagement within the community.

Staff and Volunteers

The continued success of the charity shop reflects the outstanding dedication, commitment, and hard work of Mairead, Susan, Carol, Max, and the wider team, whose efforts were instrumental in achieving such positive results.

Mairead's Retirement

March 2026 marked the retirement of the incredible Mairead Mannion, following 13 years since first opening the shop doors and more than 20 years of dedicated service to the charity overall. Throughout her time with the organisation, Mairead made an extraordinary contribution, helping to build not only a highly successful charity shop, but also a strong and supportive team culture that continues to thrive today. Her leadership, commitment, and passion have left a lasting impact on both the organisation and the wider community.



To celebrate Mairead's remarkable contribution, a special retirement gathering was held at the shop. The event brought together Board members, staff, volunteers, past and present team members, and loyal customers who had worked alongside or supported Mairead throughout the years. It was a heartfelt occasion filled with appreciation, memories, and celebration, providing a fitting farewell to someone who has given so much to the charity and its mission.



Susan - New Shop Manager

We are delighted to welcome Susan Walsh, who has taken over the role following Mairead's retirement. Susan has settled into the position exceptionally well and has quickly become part of the team and the day-to-day running of the shop. She brings with her six years of experience within the charity retail sector, along with a wealth of knowledge and enthusiasm for the future development of the charity. She is excited to be working with the charity and has many positive plans and ideas for the future growth and success of the Charity Shop.

The team has also continued to grow throughout this period, with several new members joining across various departments within the shop. The Charity Shop now proudly has a team of 45 people, including volunteers, employment scheme participants, and paid staff, all of whom contribute significantly to the continued success and growth of the shop.



Fundraising event held at Deanery Mews in June 2026 - Susan Walsh (R) and Michele Severn (L)

Future of the Charity Shop



Summer Fashion Window



Summer Furniture Window



Upcycle Project

The Charity Shop continues to grow from strength to strength, with a number of exciting developments and initiatives planned for the months ahead.

- **New Branding & Store Identity**

Work is currently underway on a rebrand of the shop front for the Charity Shop, including new signage, branding to change to Superstore, and a refreshed logo. The new look is expected to be put before the Board for approval and will help further establish the shop as a modern charity retail superstore, fully reflecting the scale, professionalism, and unique identity of the shop. A good PR piece will be done to promote this new look and further awareness of the charity.

- **New Summer Pop-Up Experience**

Plans are also in place to launch a 'trendy and vibrant new pop-up shop throughout the summer months. This initiative will be supported by a range of exciting promotions, themed events, and community engagement activities designed to attract new customers, enhance the shopping experience, and continue building strong community connections.

- **Online Shopping**

We are growing our online shopping platforms to attract a much larger audience and keep with the direction of where retail is growing rapidly towards.

- **Community Collaborations**

We are joining forces with the Ennis Women's Community Group on an upcycling event being held in July. This will give us a chance to showcase some of our upcycle projects but more importantly collaborate with the community.

These exciting developments highlight the continued ambition, creativity, and dedication of the Charity Shop team as they look ahead to another successful year.



Conclusion

The report demonstrates what can be accomplished through partnership, innovation and a shared commitment to domestic abuse prevention. We are encouraged by both the increasing recognition of the organisation and importance of prevention.

The organisation remains committed to ensuring its long-term sustainability by investing in the development and succession planning of staff, board and trustees and exploring a range of funding options.

While remaining a focused and agile organisation, we are committed to expanding our reach, deepening our impact and continuing to influence policy, practice and public awareness. We look to the future with optimism, determination and a clear vision of a society where prevention is everyone's business.

As we look to the year ahead Haven Horizons remains committed to driving policy and societal change so that relationship abuse is no longer tolerated, and justice and equality will reflect what being human truly means.

The voice of Daragh Fleming at a recent event in Dublin where he read a composed piece dedicated to the work of Haven Horizons will stay with us as a lantern to light the way...

What if – Daragh Fleming

What if safe haven was where we began?
Rather than seeking refuge in our darkest moments,
we were already there.
Because danger didn't hide within our homes and

What if boys became grown men
Who never learnt violence
Was an option they could take
When emotions overwhelmed their brains?

What if sanctuary wasn't a place?
But instead it was a reflection of the values in our hearts
What if no one was subject to violence and abuse
Because no one was violent or abusive from the start?

What if safe haven was where we began?
Not just a hope on the horizon
But living in the eyes of
Those we love?

Composed by Daragh Fleming dedicated to the work of Haven Horizons